

SWAN Connect is a free service offered through the SWAN Helpline. This service helps **approved adoptive families** registered with the Pennsylvania Resource Family Registry or AdoptUSKids connect with Pennsylvania's children in need of permanency.

How Does it Work?



Contact the SWAN Helpline at 1-800-585-SWAN to ask about any child listed on adoptpakids.org. Provide the child's name and Pennsylvania Adoption Exchange number.



Discuss additional information about the child with a SWAN Helpline Specialist. The Helpline team can share details beyond what is publicly available and help you determine if you may be a match for the child.



Request a SWAN Connect inquiry if you would like to pursue a match. This will initiate communication among your worker and the child's team.

*The SWAN Helpline will keep you up-to-date on the status of your inquiry.
(Note: The lifespan of a SWAN Connect inquiry is usually about 30 days.)*

WHY SHOULD I USE SWAN CONNECT?

- To formalize your family's inquiry and to ensure deliberate communication begins between family workers and the child's team.
- To facilitate a conversation with permanency experts who can support your family in your adoption journey.
- To empower your family in the matching process.

